How to configure remote access

Remote access is achieved in Recruit Studio by the remote user logging in across the internet or a VPN to the database held in the office. The connections use TCP sockets on port number 19999.

The data is still retained on the designated PC or server in the office.

The Recruit Studio client and Microsoft .NET framework must be installed on the remote computer – it does not operate through a web browser.

Broadly, the set up is simple. Firstly it is advisable to obtain a static IP address from the broadband supplier as the IP address is used to identify the location of the database on the internet. The router in the office will also need to be configured to accept the incoming request and divert it to the right PC/server.

To set up a client PC for remote working:

1. Obtain a static IP address from the broadband supplier for the office where the Recruit Studio database is held on a PC or server.
2. Visit www.recruitstudio.co.uk and from the Download menu, choose 'Add a PC to my existing network'.
3. Install steps 1 and 2 on the remote PC or laptop, clicking 'Run' when prompted.
4. Configure the router in the office to map the incoming Recruit Studio request (on a specific port number – 19999, using TCP protocol) to the computer on your network holding the Recruit Studio database specified by its internal IP address.
5. Alternatively, if you have a VPN, identify the computer holding the Recruit Studio database using its internal IP address.
6. On the remote client PC, open Recruit Studio and go to 'Configure' on the Tools menu. Enter the static IP address (or in the case of a VPN use the internal IP address) in the PC name field and select TCP. Click 'Ok'.
7. Whether the RS clients are internal or external, the firewall on the computer holding the Recruit Studio database needs to allow access to RSDBService1.

In case of any problems, please contact us on **08458 381 381** or email support@recruitstudio.co.uk